



National Council for
State Authorization
Reciprocity Agreements

MHEC • NEBHE • SREB • WICHE

SPE Advisory Committee Notes February 24, 2025

Attendees:

SPEs: Kate, Sean, Alana, Alicia, Katie, Paige, Cyd

Compact Staff: Shelley, Charlotte

NC-SARA Staff Present: Emilie, Angela, Sarah

NOTES:

I. Welcomed Katie Hubbart to the committee

II. State SARA Student Complaint Process Information Updates – Sarah L

Beginning 2025, moving State SARA Student Complaint Process Information collection from the State Authorization Guide survey to a stand-alone survey for SPEs - to go out via eBlast to SPEs from Sarah Levy on Monday, April 21, 2025 with responses due by Monday, May 19, 2025

- a. Information once received will be posted on [NC-SARA's SARA Student Complaints webpage](#) (and no longer as part of the [State Authorization Guide](#)).
- b. Posting the state's SARA Student Complaint Process information on the SARA Student Complaints webpage will:
 - i. bring more awareness to state SARA student complaint processes for consumer protection purposes, and
 - ii. provide a central repository for SARA-participating institutions to utilize to help them implement PMP24-0619 for students:
The *SARA Policy Manual* Section 4.4(a) - Effective beginning January 1, 2026 - Institutions operating under SARA policies shall provide their and **SARA's complaint resolution policies and procedures** to all students taking courses under SARA policies *on the institution's website and in the institution's catalog or equivalent information provided either in print or electronically to students when they enroll.* (emphasis added)

III. SARA State Meeting Resource –

- a. Kate, Sean, and Nick agreed to help organize the efforts to develop a resource tool for SPEs to use when planning state meetings; the document

- will include tips and best practices for managing in-person and virtual convenings; we hope to gather sample template letters, agendas, etc.
- b. group will consider topics such as fees for presenters at state convenings and how a reimbursement process would work if states host a meeting, if they reimburse institutions that attend.
 - c. Other ideas discussed were how SPEs could collaborate or partner with institutions to host a meeting i.e. using a campus for a meeting site.

Next steps/action items:

- Kate will draft a sample survey to send to SPEs
 - NC-SARA staff to create a folder to be used as a repository for state sample docs
- SPE Advisory Committee asked to provide suggestions for Q&A document
- research the process for reimbursement (Alicia asked for this)

IV. Other Items –

- a. informal discussion about what would happen to SARA if the US Department of Education is dissolved

V. Adjourn

Remaining 2025 SPE Advisory Committee Meetings:

- Monday, April, 7 from 10 - 11:15 am MT
 - Potential meeting topics: SPE Annual Conference, SPE Wishlist Topics, Revisiting Committee Membership Guidelines, etc.
- Monday, June, 9 from 11 am - 12:15 pm MT
- Monday, August, 11 from 11 am - 12:15 pm MT
- Monday, October, 27 from 11 am - 12:15 pm MT
- Monday, December, 15 from 11 am - 12:15 pm MT

Zoom meeting information for all 2025 occurrences:

Join Zoom Meeting

<https://nc-sara.zoom.us/j/81705742977?pwd=wp8Tw9w0rixAtikl9g5TDbsw4mihXZ.1>

Meeting ID: 817 0574 2977

Passcode: 386302

One tap mobile

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+16694449171,,81705742977# US